

Things to Watch Out For

We want the air carriers to be: (1) sensitive to the "false positive" problem as it impacts negatively their customers and detracts from the effectiveness of the watchlist program; and (2) proactive in pressuring their reservation system providers to address the [redacted] and reduce mistaken identification of individuals who are not on a TSA watchlist. The air carriers should understand clearly the [redacted] is theirs to fix.

b3  
1520.5(b)(1)(i)  
1520.5(b)(2)(i)  
1520.5(b)(8)  
1520.5(b)(9)(i)  
1520.5(b)(9)(ii)

Attachments

- No. 1: Draft Policy No. 7, dated December 11, 2002
- No. 2: Alaskan Airlines Email dated December 11, 2002
- No. 3: Alaskan Airlines Email dated December 16, 2002

-Sec Document No. 34

cc: Clint Fisher w/attachments  
Tonie Myers "  
Chad Wolf "

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Derrick,

Below are the answers to your questions.

How does Alaska Airlines' system works in terms of handling Selectee/No Fly list passengers?

When Alaska Airlines receives a new list from the TSA we enter the names [redacted] into a Sabre database. [redacted]

Please briefly explain how the system works?

When a person [redacted] the passengers name is compared against the list in Sabre. If Sabre finds the passenger's name [redacted] to one on the list it will restrict our CSAs from checking in the passenger.

What does Alaska Airlines consider a match? What procedural steps do you take upon receiving a match?

Alaska Airlines definition of a match is the same as described in SD 1544-01-21B and SD 1544-01-20A. Consequently, when a match is found we follow the steps as described in the SD. Any passenger who is not a match is cleared to travel.

Let me know if you have any other questions.

Angela Kelly  
Manager, Aviation Security Compliance  
Alaska Airlines

b2  
b3  
1520.5 (b)(1)(i)  
1520.5 (b)(2)(i)  
1520.5 (b)(8)  
1520.5 (b)(8)(i)  
1520.5 (b)(9)(i)  
1520.5 (b)(9)(ii)

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0048

Ted,

I've asked Sabre since October to help us fix this problem, but they don't feel it is urgent enough and are dragging their feet.

A few options that may work:

1. Ask Sabre to program our system to [REDACTED]  
[REDACTED] They won't change the program unless asked by the TSA. (In writing)
2. [REDACTED]  
[REDACTED]  
[REDACTED]
3. [REDACTED]  
[REDACTED]
4. Get CAPPS II up and running so the government handles the name lists. Alaska Airlines would be very interesting in testing CAPPS II.

b2  
b3  
1520.5 (b)(1)(i)  
1520.5 (b)(2)(i)  
1520.5 (b)(8)  
1520.5 (b)(8)(i)  
1520.5 (b)(9)(i)  
1520.5 (b)(9)(ii)

Thanks for working with us. This has been such a headache for me. Any solutions or combinations would be greatly appreciated.

Angela Kelly

- Ted.Mathison@tsa.dot.gov writes:  
Many thanks to both of you for the information. It is a big help to understanding the problem of people being pulled aside when they are not on a watchlist. Any suggestions how to assist the passenger who is continually flagged by Sabre but not on a TSA watchlist?

Again, many thanks.  
Ted

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0049  
21C



United States Department of Transportation  
Transportation Security Administration

# Memorandum

Subject: Development of Watch List Policy

Date: January 7, 2003

From: Ted Mathison

Reply to  
Attn. of:

To: Lee Longmire

cc Clint Fisher, Patrick  
Kearney, Sue Sheriff

You requested a list of areas in which we will need support to finalize a watch list policy. The deadline established by Adm. Schor for completion of the policy is January 20, 2003.

Please note that during the briefing for Adm Schor on January 6, Maritime and Land Security proposed that TSA aviation watch lists [REDACTED] Adm. Schor expressed reservation whether it is appropriate, at this time, to take this step. However, he instructed Mark Johnson to work with Intel and Regulation and Policy on the proposal.

b5  
b3  
1520.5(b)(8)  
1520.5(b)(9)

The following are the areas in which we need support to finalize the watch list policy.

[REDACTED]

b5  
b3  
1520.5(b)(1)  
1520.5(b)(2)  
1520.5(b)(8)  
1520.5(b)(9)  
1520.5(b)(9)

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Mathison, Ted

From: Longmire, Lee  
Sent: Tuesday, February 04, 2003 3:16 PM  
To: Mathison, Ted  
Subject: FW: Watch List Work Group

Importance: High

-----Original Message-----

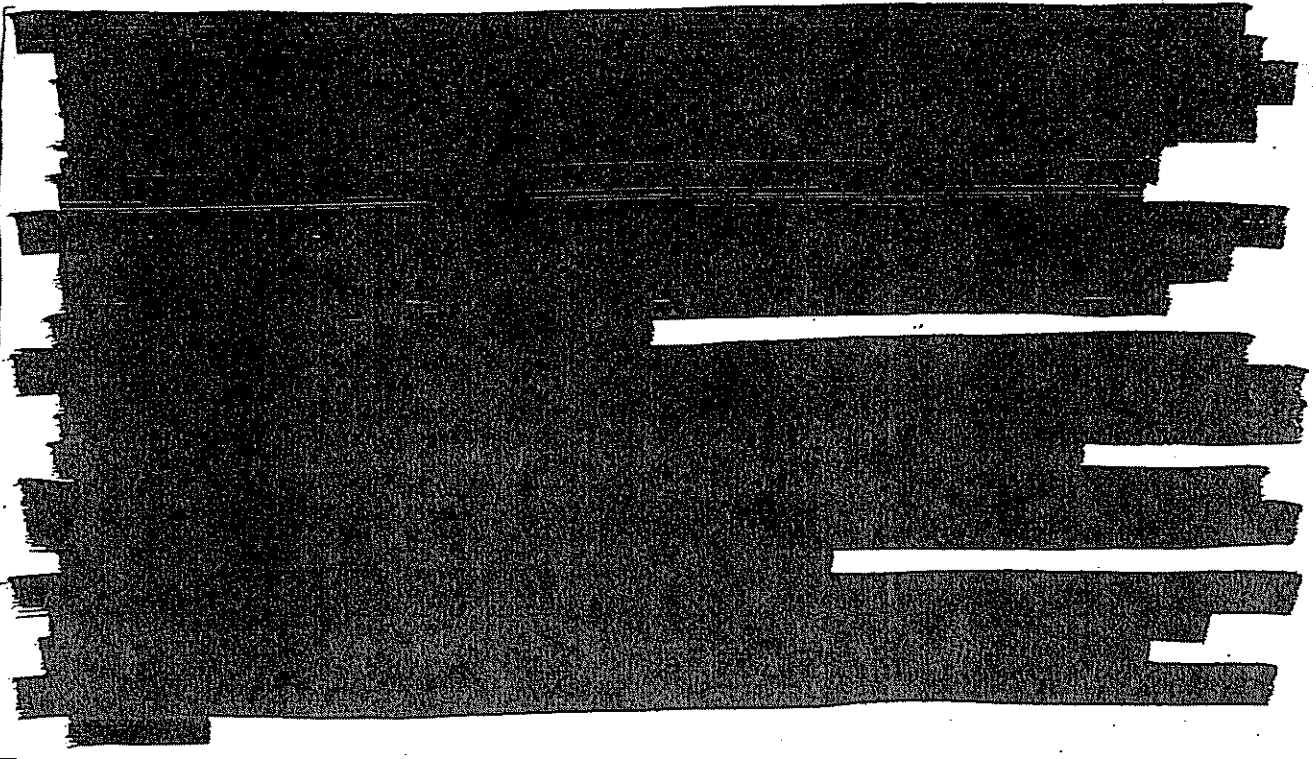
From: Longmire, Lee  
Sent: Tuesday, January 07, 2003 4:49 PM  
To: Thompson, Mardi; Manno, Claudio; Williams, David; Schear, James; Tannozzini, Lana  
Cc: Mathison, Ted; Kearney, Patrick; Belcher, Brian; Sheriff, Sue; Wolf, Chad; Murray, Tim; DURGIN, PATRICIA  
Subject: Watch List Work Group  
Importance: High

On January 6, Adm Schor was briefed on "Watch List" issues. At the end of the briefing, Adm Schor directed us to formalize a "Watch List" policy no later than January 20.

Ted Mathison has the lead on this effort for Policy. Patrick Kearney will be assisting Ted. They are pulling together a working group to address the issues related to the Watch List and to coordinate a written policy.

The following are the areas in which we need support to finalize the watch list policy.

b5  
b3  
520.5(b)(1)(i)  
520.5(b)(2)(i)  
520.5(b)(8)(i)  
520.5(b)(9)(i)  
520.5(b)(9)(ii)



We would appreciate it if you would designate someone to represent your organization on this workgroup so the policy can be developed and coordinated in time to meet Adm

WATCH LIST WORKING GROUP  
TASK PROGRESS UPDATE

Issue No. 1:

[REDACTED]

b5

Action: Angela Stubblefield

Status: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Issue No. 2:

[REDACTED]

b5

Action: Angela Stubblefield

Status: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Issue No. 3:

[REDACTED]

b5

Action: Patrick Kearney, Benjamin Klein

Status: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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27D

Issue No. 4:

[REDACTED]

Action: Jim Schear

Status: \_\_\_\_\_

b5  
b3  
1520.5(b)(1)(i)  
1520.5(b)(2)(i)  
1520.5(b)(8)(i)  
1520.5(b)(9)(i)  
1520.5(b)(9)(ii)

Issue No. 5:

[REDACTED]

Action: Angela Stubblefield

Status: \_\_\_\_\_

b5

Issue No. 6:

[REDACTED]

Action: Barney Gary, Patrick Kearney, Benjamin Klein, David Orochena,  
Randy Stone

Status: \_\_\_\_\_

b5

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Issue No. 7:

[REDACTED]

b5

Action: Barney Gary, Patrick Kearney, Benjamin Kline, David Orochena, Randy Stone

Status: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Issue No. 8:

[REDACTED]

b5

Action: Barney Gary, Patrick Kearney, Benjamin Klein, David Orochena, Randy Stone

Status: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Issue No. 9: Provide coordinated TSA public affairs response to watch list inquires

Action: Deirdre O'Sullivan

Status: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

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Ted,

[REDACTED]

b5  
b3  
1520.5(b)(8)(i)  
1520.5(b)(9)(i)  
1520.5(b)(9)(ii)

-----Original Message-----

From: Mathison, Ted  
Sent: Wednesday, January 22, 2003 5:54 PM  
To: O'Sullivan, Deirdre; Wolf, Chad  
Cc: Blank, Tom; Klasinski, Ken; Nielsen, Kirstjen; Sheriff, Sue  
Subject: Council on American Islamic Relations (CAIR) - [REDACTED] b3  
1520.5(b)(9)(ii)

Need some help.

Received a phone message today from Laurie Jaghlit, CAIR, again asking the status of our efforts to resolve [REDACTED] frequent selection as a false positive because his name is identical to someone on the No-Fly List. We advised her previously we were working the issue in hopes the watch list working group would come up with a silver bullet to solve completely [REDACTED] problem. It does not appear that will happen; and any benefits that we do derive from the policy will take time to implement once it is approved. (Deirde, you should be aware [REDACTED] and CAIR met with a rather large contingent of OST/TSA officials in May 2001, and Congresswoman Slaughter has written two letters to TSA on behalf of [REDACTED]. No solutions were forthcoming from these efforts. Ms. Jaghlit has suggested that at some point [REDACTED] will sue.) I suspect the only real solution may be the fielding of CAPPS II in mid-summer.

b3  
1520.5(b)(9)(ii)

[REDACTED]

b5

I should get back to her soon, if possible.  
Many thanks,  
Ted

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0061

28

Mathison, Ted

From: O'Sullivan, Deirdre  
Sent: Wednesday, January 22, 2003 6:31 PM  
To: Mathison, Ted  
Subject: RE: Council on American Islamic Relations (CAIR) [REDACTED] b3  
1520.5 (b)(7)(F)

[REDACTED]

b5

-----Original Message-----

From: Mathison, Ted  
Sent: Wednesday, January 22, 2003 5:54 PM  
To: O'Sullivan, Deirdre; Wolf, Chad  
Cc: Blank, Tom; Klasinski, Ken; Nielsen, Kirstjen; Sheriff, Sue  
Subject: Council on American Islamic Relations (CAIR) - Asif Iqbal

b3  
1520.5 (b)(7)(F)

Need some help.

Received a phone message today from Laurie Jaghlit, CAIR, again asking the status of our efforts to resolve [REDACTED] frequent selection as a false positive because his name is identical to someone on the No-Fly List. We advised her previously we were working the issue in hopes the watch list working group would come up with a silver bullet to solve completely [REDACTED] problem. It does not appear that will happen; and any benefits that we do derive from the policy will take time to implement once it is approved. (Deirde, you should be aware [REDACTED] and CAIR met with a rather large contingent of OST/TSA officials in May 2001, and Congresswoman Slaughter has written two letters to TSA on behalf of [REDACTED]. No solutions were forthcoming from these efforts. Ms. Jaghlit has suggested that at some point [REDACTED] will sue.) I suspect the only real solution may be the fielding of CAPPS II in mid-summer.

[REDACTED]

I should get back to her soon, if possible.  
Many thanks,  
Ted

Ted Mathison  
Senior Advisor  
Office of Security Regulation and Policy  
Room 3522, GSA Building  
400 7th Street, S.W.  
Washington, D.C 20590  
202-385-1820

0062

RSA

## Transportation Security Administration (TSA)

### GAO Survey of Federal Agencies' Use of "Watch lists" of Domestic and International Terrorists and Criminals

#### Agency Contact Information:

Name: Angela Stubblefield

Title: Intelligence Operations Officer

Organization: Transportation Security Intelligence Service, TSA

Telephone: 202-267-3099

Fax: 202-488-7119

E-Mail: [angela.stubblefield@faa.gov](mailto:angela.stubblefield@faa.gov)

#### **I. Definition of Domestic and International Terrorist and/or Criminal**

TSA uses the definition of terrorism contained in Title 22 of the United States Code, Section 2656f(d). That statute contains the following definitions:

--The term "terrorism" means premeditated, politically motivated violence perpetrated against noncombatant targets by subnational groups or clandestine agents, usually intended to influence an audience.

--The term "international terrorism" means terrorism involving citizens or the territory of more than one country.

TSA does not specifically define "criminal," as TSA does not watch list criminals.

#### **II. Watch List Development and/or Maintenance**

*\*\*Please note that the current TSA watch lists only identify potential threats to aviation and are only implemented by air carriers. TSA does not currently administer watchlists for any other mode of transportation.*

Name of Watch list: No-Fly List

Purpose of Watch list: The purpose of the No-Fly list is to prevent the transport of individuals who pose a threat to U.S. civil aviation assets, passengers, or crewmembers.

1. Terrorists Only
2. Both electronically and manually
3. As of August 1, 2002, there were 349 individuals listed on the No-Fly list.
4. External Only

Mathison, Ted

From: Angela Kelly [angela.kelly@alaskaair.com]  
Sent: Wednesday, December 11, 2002 6:11 PM  
To: Derrick\_Calhoun@faa.gov  
Cc: andy.schneider@alaskaair.com; angela.stubblefield@faa.gov; Mathison, Ted;  
kim.werre@alaskaair.com  
Subject: Re: Selectee/No Fly Listing Procedures

Derrick,

Below are the answers to your questions.

How does Alaska Airlines' system works in terms of handling Selectee/No Fly list passengers?

When Alaska Airlines receives a new list from the TSA we enter the names [REDACTED] into a Sabre database. [REDACTED]

Please briefly explain how the system works?

When a person [REDACTED] the passengers name is compared against the list in Sabre. If Sabre finds the passenger's name [REDACTED] to one on the list it will restrict our CSAs from checking in the passenger.

What does Alaska Airlines consider a match? What procedural steps do you take upon receiving a match?

Alaska Airlines definition of a match is the same as described in SD 1544-01-21B and SD 1544-01-20A. Consequently, when a match is found we follow the steps as described in the SD. Any passenger who is not a match is cleared to travel.

Let me know if you have any other questions.

Angela Kelly  
Manager, Aviation Security Compliance  
Alaska Airlines

Derrick\_Calhoun@faa.gov writes:

>

>Morning Andy/Angela:

>

>Could you please advise; per TSA Intelligence (TSI) request, how does

>Alaska Airlines' system works in terms of handling Selectee/No Fly list

>passengers? Please briefly explain how the system works? What does Alaska

>Airlines consider a match? What procedural steps do you take upon receiving

>a match?

>

>Apparently there have been a couple of instances whereupon an individual

>has been on a list, however they are not on the TSI listing, hence we

>(Angela Stubblefield and myself) are trying to clear up this problem and

>need your assistance in describing your procedures.

>

>Thanks in Advance,

>

>Derrick

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b3  
1520.5(b)(1)(i)  
1520.5(b)(2)(i)  
1520.5(b)(8)  
1520.5(b)(8)(i)  
1520.5(b)(9)(i)  
1520.5(b)(9)(ii)

0160

18

Mathison, Ted

From: Angela Kelly [angela.kelly@alaskaair.com]  
Sent: Monday, December 16, 2002 4:47 PM  
To: Mathison, Ted  
Cc: Calhoun, Derrick ; Longmire, Lee; Sheriff, Sue; Wolf, Chad  
Subject: Re: RE: Selectees/No Fly Listing Procedures

Ted,

I've asked Sabre since October to help us fix this problem, but they don't feel it is urgent enough and are dragging their feet.

A few options that may work.

1. Ask Sabre to program our system to [REDACTED] They won't change the program unless asked by the TSA. (In writing)
2. [REDACTED]
3. [REDACTED]
4. Get CAPPS II up and running so the government handles the name lists. Alaska Airlines would be very interesting in testing CAPPS II.

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Thanks for working with us. This has been such a headache for me. Any solutions or combinations would be greatly appreciated.

Angela Kelly

Ted.Mathison@tsa.dot.gov writes:

>Many thanks to both of you for the information. It is a big help to  
>understanding the problem of people being pulled aside when they are not on a  
>watchlist. Any suggestions how to assist the passenger who is continually  
>flagged by Sabre but not on a TSA watchlist?

>  
>Again, many thanks.  
>Ted

Angela Kelly  
Alaska Airlines  
Manager, Aviation Security Compliance

SEAZK  
Angela.Kelly@alaskaair.com

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